

Summary of Care Concierge service

We understand how stressful it can be to balance caring responsibilities with employment, often in addition to other commitments. As an organisation that is dedicated to looking after our people, we want to make you aware of Legal & General's Care Concierge resource.

The Care Concierge team provide one to one telephone support, taking the time to listen to you before providing information and guidance to help you navigate the adult or later life care journey. Their team of care experts can also work with you to find the care that your loved one needs, whether that is in their own home or in a care home.

As an **{{Employer Name}}** employee, you have free access to this resource which offers:

- Extensive access to the one to one telephone support provided by care experts
- A care plan of suitable care options for your loved one
- A review of all care funding options that may be available to meet the cost of care
- A detailed personalised plan that summarises the guidance given and helps you to plan ahead

Further information is available in the **attached brochure** or **{{link to any suitable intranet pages that provide further information}}**.

Reminder of Care Concierge service

I also wanted to take this opportunity to remind you of Legal & General Care Concierge, a resource that can help you and your loved ones navigate the adult or later life care journey. As an **{{Employer Name}}** employee, you have free access which includes:

- Extensive access to the one to one telephone support provided by care experts
- A care plan of suitable care options for your loved one
- A review of all care funding options that may be available to meet the cost of care
- A detailed personalised plan that summarises the guidance given and helps you to plan ahead

Could you benefit from this resource?

When we think about carers, we often think about providing 'personal care' such as bathing or dressing. However, there are many ways to support someone, such as:

- Picking up shopping
- Collecting prescriptions
- Help with cleaning
- Making up the bed
- Accompanying a loved one to appointments
- Providing emotional support

If this is you, then the Care Concierge team may be able to help you with planning ahead, as well as accessing the practical or financial support that might be available.

Further information about the service is available in the **attached brochure** or [{{link to any suitable intranet pages that provide further information}}](#).